

## Visiting Boyd's! Check-in to check-out and everything in between

### Things to know

- **If you or anyone in your group is experiencing symptoms of COVID 19 do not travel! Please stay at home and do not come to Boyd's**
  - Common symptoms include: Fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, diarrhea.
- **We ask that anyone that has not been able to receive a Covid 19 vaccination please continue to wear a face covering when in our buildings and/or within 6ft of anyone not in their party. Thank you for your cooperation.**
- **If at any point during your stay you begin to feel any common symptoms of COVID 19 you can either:**
  - Option 1: Go directly home and contact your healthcare provider for instructions on how to proceed. Please do not go to the office. Call us on your way home to inform us of the details and we will be happy to mail you an invoice for the time you have stayed. We will not charge you for any days after the early departure
  - Option 2: drive to where you can get cellular service and call Marshfield Clinic at 1-877-998-0880 to arrange for a COVID-19 test. (they have a Park Falls location). Also please call the office to inform us as well. quarantine yourself to a single room in your cabin to protect those you are traveling with. If the test is negative, you may continue your stay. If it is positive, we ask that you return home immediately. Do not check out in the office. Just call us on your way home to keep us apprised of the situation.
- **Please bring your own pillow.** We will not provide them in the cabins because there is no good way to disinfect them between uses.
- **Please purchase all fishing licenses online** at <https://gowild.wi.gov> prior to arriving, they will not be available in the office this year.
- The lodge and lodge bathrooms will remain closed.
- The Office is open and back to normal operations. We do ask that only one group enter at a time to respect everyones personal space.
- The Fish freezer and wrapping table are located in the fish cleaning house.
- All wood boxes will be stocked and garbage picked up daily. Wood boxes and main garbage cans are all outside or onto your porch. We will not enter your cabin during this procedure so if you have garbage inside you want picked up please put it in the main garbage can outside. Also, our staff will not go in your porch area if it is occupied.

### **Please do not arrive early.**

1. Arrive at Boyd's on your scheduled arrival day after **4:00 PM** and go directly to the office. **DO NOT GO TO YOUR CABIN PRIOR TO CHECKING IN!!!**
  1. If there are no other guests in the office please feel free to come in.
    1. Number in party, dinner order for that night and the following day's breakfast order will be needed at this time and should be turned in right away. **They must be turned in to the office no later than 5:00PM.** You will also receive your menus for the week, cook out menus for any day you have a picnic spot reserved, and sandwich menus for any full day fishing trips with a guide. Please let us know about any food allergies at this time as well.
      1. Daily menus should be put in the previous nights dinner box when put out in the morning
      2. Cookout menus and sandwich menus for guided trips must be turned in to the office no later than 12:00PM the day before your cookout or guided fishing trip.

2. After check-in, as long as your cabin is available, you may go to your cabin
3. If you need to use the restroom when you arrive, please ask in the office for a key.
4. We will begin delivering dinner to the cabins at 6:00 PM.
  1. We will be stocking the cabins with dishes and silverware that sadly we will not be able to wash for you between meals, as it must stay in the cabin.
5. First morning at Boyd's! Green grass, birds chirping, fresh air, beautiful lakes, and the smell of wood fires in the air.
  1. Please put meal containers back in the delivery box along with your completed menu and put them in front of the cabin. Do not leave out over night to prevent wildlife from getting into it. We will begin making breakfast deliveries at 7:15AM and will come back around to pick up dinner boxes when we are done delivering breakfast.
  2. Please put any soiled towels or linens in a tied garbage bag outside your door for pick-up each morning, place below the appropriate signs. There is an "items needed" checklist clipped next to your cabins entry door to be filled out for housekeeping. **Please have your dirty linens and your order form out by 9:AM.**
  3. After enjoying your breakfast, once again, please put delivery containers in front of your cabin.
  4. We will begin collecting breakfast totes at 11:00AM and begin lunch delivery at 12:00PM
  5. Please put lunch boxes out by 5:00PM. We will begin delivering dinner at 6:00PM
6. This routine will continue until your checkout day. If you have any questions or needs please feel free to ask. If you must approach any employees, please stay 6ft apart for social distancing.
7. Prior to leaving for home we ask that you strip all of your towels and the bedding from any beds that were used during your stay and put them in tied plastic bags. This is to allow us enough time to clean and turn over all of our cabins on Saturday.
8. Check-out
  1. **We ask that all guests be out of their cabin by 9:00 AM** on their check-out day. Checking out in the office the night before departure is appreciated to reduce waiting.

Thank you for your continued understanding of our current procedures as we begin to transition back to normal operations. We consider it a privilege to continue to provide as much of the Boyd's experience to all of our guests, while keeping a safe and enjoyable environment for everyone! We look forward to seeing all of you again soon!

Sincerely,

Tyler, Laura, Dick, Chris, and all of your Boyd's Family